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B&O Railroad Museum Wins 2020 Tripadvisor Travelers' Choice Award for Museums



*The B&O Railroad Museum is Recognized Among Best in the World
Based on Outstanding 2019 Traveler Reviews*

Baltimore, MD – August 25, 2020 – The B&O Railroad Museum today announced it has been recognized as a 2020 Travelers' Choice award-winner for museums worldwide. Based on a full year of Tripadvisor reviews, prior to any changes caused by the pandemic, award winners are known for consistently receiving great traveler feedback, placing them in the top 10% of hospitality businesses around the globe.

“Our team isn’t happy unless the guest is happy” said Kris Hoellen, Executive Director of the B&O Railroad Museum. “We are thrilled to receive this award, a great recognition that we are achieving our goals.”

“Winners of the 2020 Travelers' Choice Awards should be proud of this distinguished recognition,” said Kanika Soni, Chief Commercial Officer at Tripadvisor. “Although it’s been a challenging year for travel and hospitality, we want to celebrate our partners' achievements. Award winners are beloved for their exceptional service and

quality. Not only are these winners well deserving, they are also a great source of inspiration for travelers as the world begins to venture out again.”

To see traveler reviews and popular features of the Museum, visit www.BORail.info/TripAdvisor or www.BORail.org.

About the B&O Railroad Museum

The B&O Railroad Museum, a full affiliate of the Smithsonian Institution, is dedicated to the preservation and interpretation of American railroading and its impact on American society, culture and economy. The Museum is home to the oldest, most comprehensive collection of railroad artifacts in the Western Hemisphere including an unparalleled roster of 19th and 20th century railroad equipment. The 40-acre historic site is regarded as the birthplace of American Railroading and includes the 1851 Mt. Clare Station, the 1884 Baldwin Roundhouse and first mile of commercial railroad track in America. In 2019, the Museum welcomed guests from all 50 states and 40 countries. For further information on the B&O Railroad Museum, please call 410-752-2490 or visit www.BORail.org.

About Tripadvisor

Tripadvisor, the world's largest travel platform*, helps 463 million travelers each month** make every trip their best trip. Travelers across the globe use the Tripadvisor site and app to browse more than 860 million reviews and opinions of 8.7 million accommodations, restaurants, experiences, airlines and cruises. Whether planning or on a trip, travelers turn to Tripadvisor to compare low prices on hotels, flights and cruises, book popular tours and attractions, as well as reserve tables at great restaurants. Tripadvisor, the ultimate travel companion, is available in 49 markets and 28 languages.

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www.bokun.io, www.cruisecritic.com, www.flipkey.com, www.thefork.com (including www.lafourchette.com, www.eltenedor.com, and www.bookatable.co.uk), www.helloreco.com, www.holidaylettings.co.uk, www.housetrip.com, www.jetsetter.com, www.niumba.com, www.seatguru.com, www.singleplatform.com, www.vacationhomerentals.com and www.viator.com.

* Source: Jumpshot for Tripadvisor Sites, worldwide, November 2019

** Source: Tripadvisor internal log files, average monthly unique visitors, Q3 2019

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